

## THE 1ST INFANTRY DIVISION POST

1ID AND FORT RILEY WEEKLY NEWS UPDATE

NOVEMBER 25, 2009

### AtHoc Notification Now Available to All Soldiers, Family Members and Civilian Employees

The 1st Infantry Division, US Army Garrison Fort Riley and the Fort Riley Medical Activity (MEDDAC) have teamed up to expand their AtHoc notification software package. This expansion is a first for any Army installation. Until recently, only certain computer users on the local Fort Riley network have been able to receive desktop pop-up alerts on their computers at work. The recent upgrades have expanded the reach of these desktop alerts to include the entire MEDDAC network. This includes Irwin Army Community Hospital and all Medical and Dental clinics on Fort Riley. They are working with the schools and other partner organizations on Fort Riley to install the AtHoc client software on their networks as well. The goal is to reach every work computer on post across our various networks.

One important new feature allows the Division Fort Riley Operation Center (DFROC) to send SMS text messages to cell phone users, both on and off post. This is significant because they can reach people inside their homes in the event of extreme severe weather. While the installation has a comprehensive network of Tornado and Giant Voice towers, these resources are only designed to be effective if you are outside.

Now that this new capability for SMS texting is in place, it is very important that they get all Soldiers, Civilians and Contractors to set up an account to alert themselves and their Families in the event of crises (extreme severe weather, tornados or a chemical spill for example). Since sending and receiving text messages incurs costs for both Fort Riley and the recipient, they will only be used for urgent messages and not routine notifications. They have the ability to target alerts to specific Picerne neighborhoods, units and zip codes.

Soldiers and personnel who have a Common Access Card (CAC) card, but do not have a computer LAN account can set up their AtHoc account in two different ways.

1. Go to unit personnel office (or any LAN computer with two (2) CAC readers). Insert your CAC card in the 2nd CAC reader and follow the instructions posted at: \\Rileemdoim001\dptms\_data\$\DPTMS\_ProPIEx\AtHoc\athoc\_lan\_user\_instructions\_v6.pdf. (Note: personnel with MEDDAC LAN accounts have different data fields)

2. Go to any of the following locations and use the AtHoc Kiosk laptop computer to set up your account:  
1ID and Fort Riley Replacement Co, Bldg 208 (DHR) In-processing, Bldg 210 (DHR) ID Card, Bldg 212 (DHR) SRP Site, Bldg 7673 (DHR) ACS, Bldg 7264 (DFMWR)

**\* Spouses/Family members who need to update or set up an account, and whose sponsor is unable to set up the account with his/her CAC card due to deployment, should fill out the form on the next page and submit to Sponsor's unit for verification. The Sponsor's Brigade will forward to the Fort Riley DFROC for action.**