

AtHoc and Cisco

During emergencies it is critical to quickly and accurately notify personnel of threats, provide instructions and be able to assess their status in real-time. To effectively and instantly reach a mass audience as well as targeted individuals and groups, many government, commercial and military organizations now rely on the IP network.

The AtHoc IWSAlerts Unified Notification Server (UNS) uses the network as an enterprise-class mass notification system and it integrates with Cisco Unified Communications Manager (UCM). It can send audio/visual alerts to Cisco IP phones and voice telephony ones to any phone using the PSTN gateway. It includes a web-based unified console which enables the operator to trigger, manage, track and control notification processes across multiple communication channels, taking advantage of the network to deliver targeted and personalized alerts via computer, mobile and IP phone display pop-ups, telephones, indoor/outdoor public address systems and any IP-enabled device.

By deploying AtHoc UNS, large private and public sector enterprises can rapidly and reliably alert thousands of employees in geographically-dispersed buildings and facilities during an emergency. It provides:

- mass dissemination of alerts to personnel across multiple channels.
- rapid communication to personnel while off facility to report back to duty.
- real-time response tracking reports on the status and safety of personnel.
- distribution of important corporate information to employees.
- regulatory compliance.

Panic buttons can be configured, enabling end users to send real-time alerts to building security personnel quickly and effectively. This capability turns Cisco's VoIP solutions into bi-directional indoor public address alerting systems. The system also allows collaboration between first responders and Cisco's Unified MeetingPlace, which offers web conferencing to provide situational awareness.

For more visit athoc.com/cisco.